

# Terms and Conditions of Sale of ROBAS Belgium

## 1. Introduction

Welcome to **ROBAS Belgium**, a leading training provider located at: Chaussée d'Alseberg 993, 1180 Uccle, Belgium. Company Number: 0733708592. Our aim is to offer you an exceptional learning experience. These general conditions define the framework of our services and our collaboration.

## 2. Description of Training Services

At **ROBAS Belgium**, we are committed to providing high-quality Agile training, designed to effectively prepare you for recognized certifications in the field. Depending on the chosen course, our trainings last from 1 to 5 days and are delivered either in small groups to foster optimal interaction, or individually for a more personalized experience. We offer the flexibility of in-person training, both in our premises or at the client's location, as well as online, to meet your needs. Courses are offered in French or English, providing linguistic flexibility to meet the diverse needs of our clients.

## 3. Pricing and Payment Terms

We offer a straightforward and transparent pricing structure:

- **For businesses:** Each course costs 1000 euros per participant. Groups of 6 people enjoy a 15% discount. These rates are exclusive of VAT.
- **For individuals:** Each course also costs 1000 euros per participant, with a 15% discount for groups of 6 people. These prices are inclusive of VAT.

For our professional clients, invoices must be settled within 30 days of issuance. For our private clients, full payment is required before the start of the training. In case of non-payment, **ROBAS Belgium** reserves the right to apply late payment penalties and to initiate collection procedures. No additional fees will be applied beyond the agreed quote.

## 4. Registration Procedure and Cancellation Policy

Your journey with us begins with a simple and transparent registration, done via email with the acceptance of our quote or contract. In accordance with Belgian law, you benefit from a 15-day withdrawal right, unless the training starts within less than 15 days. In this case, or in the event of late cancellation, the full payment remains due.

## 5. Rights and Obligations of Participants

We welcome each participant without any specific prerequisites, in an environment conducive to learning. All course materials provided by **ROBAS Belgium** and its partners remain our exclusive property. We ask that you respect copyright and do not reproduce or distribute these materials.

## 6. Personal Data Protection

We take confidentiality very seriously. Personal data are collected only for the purpose of issuing the necessary vouchers and are processed in strict compliance with the GDPR. For more details, please consult our complete privacy policy [Link to be inserted].

## 7. Limitation of Liability and Force Majeure

In the unlikely event that we are unable to provide a training, we commit to canceling any corresponding billing. **ROBAS Belgium** also reserves the right to cancel a training for any legitimate reason, including force majeure, defined as events beyond our control such as natural disasters, strikes, or illnesses.

## 8. General Provisions

We commit to communicating any changes to these T&C on our website and by email. Reservations made before any changes will remain subject to the initial conditions. In case of dispute, the competent courts of Belgium will be seized, in accordance with Belgian law.

## 9. Safety and Responsibility for Personal Belongings

We value the safety and well-being of our students. However, it is essential to note that the responsibility for personal belongings brought during the training rests entirely with the students. **ROBAS Belgium** declines any responsibility in case of damage, loss, or theft of personal belongings of the participants during their presence in our premises or on the training site. We advise all participants to take the necessary precautions to protect their personal belongings.

## 10. Image Rights

In our promotional efforts, we may take photos during the training sessions. These images may be used for promotion, particularly on platforms like LinkedIn. By participating in our training, candidates agree to the use of their image for these purposes.

However, we respect the right to privacy. If a participant objects to the use of their image, they can indicate this by sending an email to [info@robas.be](mailto:info@robas.be). Upon receipt of this request, we commit to immediately removing any concerned image from our publications and promotional catalog.